

Manufacturer Table Warranty

Lloyd Tables

1 year parts – 100%

2nd year parts – 67%

3rd year parts – 33%

No MFG Labor Warranty.

ScripHessco Provides 1 year labor warranty*

Elite Tables

2 year parts – 100%

No Mfg Labor Warranty

ScripHessco provides 3 month labor warranty

Tables within the warranty period – New Table Sold by ScripHessco

1. Franchise calls in to ScripHessco Service Manager
2. Problem is diagnosed
3. Warranty/Non-warranty is determined
4. Parts are ordered (ScripHessco will facilitate parts ordering with the manufacturer). Note that in some cases the old part will need to be returned to receive credit. Franchise needs to follow instructions to receive warranty credit on parts.
5. Part is received and installed
 - a. ScripHessco will instruct by phone, internet etc., anyone deemed capable of performing the work.
 - b. If a service man is needed Scrip will contact a service company to do the work and also supply the contact information to the clinic so an appointment can be made. If the repair is deemed under labor warranty then Scrip will be responsible for the bill. Note that parts warranties and labor warranties are separate and have different rules and time periods. ScripHessco will determine if service man is needed or work can be done by lay person.