

Troubleshooting

Items: 20006A, 30007B, 40008C

Symptoms	Possible reason	Solution
Indicator light off, no blowing, no mist	Power is disconnected or no power	Connect to power supply
Power light on, air blowing, LED lights blinking, no mist	No water in tank	Add water into the water tank
	Bubbles on the sensor isolated from water	Remove the bubbles
	Water is too pure to make the sensor work	Replace pure water with tap water
Power light on, air blowing, LED lights no blinking, no mist	Too water in tank is above the Max level	Fill water to or below the Max level
Power light on, no blowing, no mist	Water level too high in the water basin.	Remove some of the water in the tank; put the tank back in place.
Foul smell of mist	New machine	Keep the water tank uncovered and open in a cool place for 12 hours
	Dirty water or water stored for too long	Clean the water tank, replace the water
Small mist output	Too water in tank is above the Max level	Fill water to or below the Max level
	Mist level set low	Set the mist output level to high
	Water temperature is too low	Use room temperature water
	Mineral deposit on transducer/mist maker	Clean the transducer (see above)
	Dirty water or water stored too long	Replace with clear water
Abnormal noise	Resonance caused by insufficient water in tank	Add clean water in the tank
	Resonance with surface where the unit is placed	Place on another flat, stable surface or on the ground
Mist spilled from around the nozzle	Gaps between nozzle and water tank	Soak nozzle in water before use
Water pooling on the countertop	Too much mist produced	Decrease the mist output to low level
	Air saturated with water	Keep room ventilated, with door opened
Water in the tank does not flow down	Hole in the cap of the tank is blocked	Clear the blocked hole/valve.

Pay attention:

1. Don't use pure water. It's better to use tap water.
2. Never pour water from the side of air outlet.
3. When the LED lights are blinking, it indicates that you should refill water or unplug the power.
4. Clean with basin with vinegar and water

